

*Happy  
Holidays*



### KEY TO NOTE

- Regen Facades will be closed for **Christmas and New Year** between 20th December 2024 and 6th January 2025. Residents are advised there will be no works or Resident Liaison Service during this time.
- Design & Engineering works are underway as part of the Building Regulations Approval process via **The Building Safety Regulator (BSR)**. This ensures that Higher Risk Buildings meet critical safety standards prior to the commencement of remediation works.
- In the New Year, we will be hosting a **'Meet the Contractor Event'** followed by a Q&A session about the upcoming works – this will provide an opportunity for residents to meet key members of the team and learn more about the planned remediations.
- **Internal Condition Surveys** will commence from Q1 2025 for all properties.
- Please take a look at the **Frequently Asked Questions** on the dedicated website for information about the planned works [www.turnberryquay-remedials.co.uk](http://www.turnberryquay-remedials.co.uk)
- Please reach out to the Resident Liaison Officer to Join or leave the **Turnberry Quay Remediations Mailing List** and receive a copy of the latest updates. Christina can be reached via [rlo.turnberryquay@regenfacades.co.uk](mailto:rlo.turnberryquay@regenfacades.co.uk)

### CONTACT INFORMATION

#### RLO EMAIL ADDRESS

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#### WEBSITE & FAQs

[www.turnberryquay-remedials.co.uk](http://www.turnberryquay-remedials.co.uk)